



Refund policy

Bodi offers **NO** refunds or exchanges on any products or services.

Financial policy

All services require payment prior to services being rendered. Insure you have correctly answered the prescreen questions if you are a weight loss client to avoid paying for a service you do not qualify for.

NO CHECKS, NO HEALTH SAVINGS ACCOUNT, NO FLEXIBLE SPENDING ACCOUNTS

Tardiness

Appointment times for massage are as scheduled and cannot extend beyond the stated time to accommodate late arrivals. Please be on time for your appointment.

Sickness

Massage/Bodywork is not appropriate care for infectious or contagious illness. Please cancel or reschedule your appointment as soon as you're aware of an illness.

Cancellation policy

BodyRx and Dr Nair enforce a 24 hour cancellation policy for ALL appointments. In order to reschedule your appointment, you must notify BodyRx at (502)882-8680/(502)974-3447 24 hours before your scheduled appointment time to avoid being charged a **\$35** cancellation/no show fee. If I fail to show up to my scheduled appointment or cancel within 24 hours, I hereby authorize BodyRx to initiate entries to my debit/credit card account that is on file. If I do not have a card saved on file, I understand that I will receive a bill and that the fee must be paid prior to scheduling another appointment.

(Signature)

(Date)